

Real Estate Telemarketing Agreement

CLIENT:
SAMPLE ONLY

PROVIDER:
34th Degree Group of Companies (www.34.net.au)
C/O Basileus De Tenebrae
PO BOX 289
DRYSDALE, VIC 3222

DATE:
31/03/2021

The below information outlines for you what is included, pricing, and terms of our Real Estate Telemarketing offer. You will receive an invoice with this email. By paying this invoice, you agree to the terms herein. Upon activation, you will receive login details to your account which contains your invoice history with N.A.D. Should you have questions about this document please phone 1300 83 44 19.

Section 1: Telemarketing Role

- A) General:** Real Estate Lead Generation (Henceforth referred to as RELG) will make telephone calls to the prospects in your service area.
- B) Dialling:** All calls are made from our agents based in work from home positions around Australia from a private line. Returned calls to this line will not be answered during scheduled hours or otherwise. You have options for call handling (see section 4, B). The above constitutes the default.
- C) Data List:** All data is to be provided by the “client”. If you do not have data, RELG can source this data for you for a cost of \$0.33 (ex gst) per record. This data is purchased from Local Marketing Co (leadlists.com.au) and is owned by the client. This data is washed against the “do not call register” and is your property for 12 months from the date of activation. RELG do not keep any data lists, and all copies we have are destroyed after 12 months. An element of “data” may be included with your offer. Please see your invoice for a breakdown of inclusions.
- D) Use of Data provided by client:** All data you provide to us is securely stored offline and is not used, sold or marketed for any other purposes than your direct order. RELG is happy to sign any NDA’s your business may have to ensure the integrity of data provided to us.
- E) Fees:** The fees for Telemarketing the campaign are **\$35 per hour** (inclusive) and are paid in advance and are based on a fixed “contract length”. Any unused hours are forfeited if not used within the allocated timeframe (contract length). An element of “hours” may be included with your offer. Please see your invoice for a breakdown of inclusions.

Section 2: Contract

- A) General:** We offer fixed term arrangements for your flexibility. Whilst all efforts are made to accommodate your schedule, we may need a few working days in order to make sure your campaign is adequately staffed. You will be notified of this during your consultations with RELG.

Section 3: Key Performance Indicators

- A) General:** Key Performance Indicators (KPI’s) will be discussed with you during our consultation. We will assess on an individual basis the KPI’s for your campaign and ensure we have your approval prior to commencing work.
- B) Warranties:** No warranties are offered, either expressed or implied to this agreement and the KPI’s within.

Section 4: Additional Options

- A) Call Recording:** You can opt to have each call out of our agent’s desk recorded for your record keeping. This incurs a monthly fee of \$75.00.
- B) Inbound Line / Displayed Phone Number:** Highly recommended to increase strike rate. This gives your prospects a dedicated line to phone back. Calls will be answered on this line during operating hours only, with a voicemail message played after hours. This number must be a landline number and we can setup one in close proximity to your physical location, or the physical location of your targeted area. This incurs a monthly fee of \$75.00.

Section 5: Agreement Terms

- A) Validity:** This document is valid for 7 calendar days from issue.

Section 6: Agreement

I, SAMPLE ONLY, understand and agree to the terms in this document. I am authorised to act on and incur debt on behalf of the company SAMPLE ONLY based in SAMPLE ONLY.

Signed: _____

Dated: ___/___/_____

Signed By (Print name) _____

I, BASILEUS DE TENEBRAE, confirm that the inclusions and details of this document are correct as of the date of 31/03/2021. I am an authorised party to act on behalf of 34th Degree Group of Companies in relation to Real Estate Lead Generation Telemarketing Campaigns.

Signed: SAMPLE ONLY – DOCUMENT VOID

Dated: 31/03/2021

Signed By: Basileus De Tenebrae

This document is correct at the time this document is composed (31.03.2021)